Superglass Insulation Ltd is committed to continually improving quality, H&S and environmental performance whilst consistently meeting our customers’ requirements as to the quality of product, service, advice and support in the supply of products and materials for thermal and acoustic insulation.

Superglass Insulation Ltd is equally committed to managing environmental impacts & preventing pollution by utilising the best possible practices to maximise economic and environmental benefits whilst ensuring the health, safety and welfare of all persons that could be affected by the manufacture and supply of glass wool insulation products.

The company aligns processes to achieve compliance with these commitments by implementing and maintaining an Integrated Management System (IMS), forming an integral part of the company’s business strategy and designed to meet the requirements of BS EN ISO 9001, ISO 14001 and OHSAS 18001 (latest editions).

The company is committed to proactively:

- Conducting business in such a manner that, as a minimum, ensures compliance with all applicable (current and anticipated) statutory and regulatory requirements, through a programme of continual improvement

- Setting objectives and targets that are monitored regularly to assess improvements in:
  - Quality performance
  - Safety performance & prevention of work-related injury and ill health
  - Environmental performance, pollution prevention & sustainable growth

- Ensuring the health, safety and welfare of our employees, customers and any other persons that could potentially be harmed by our business activities, products and operations

- Designing products to be as environmentally friendly as possible, so far as is reasonably practicable, by:
  - Sourcing raw materials from responsibly managed and environmentally aware organisations
  - Maximising recovery of process wastes
  - Including recycled materials in both product & packaging

- Assessing the risks associated with our work activities and implementing control measures to ensure, so far as is reasonably practicable:
  - The needs and expectations of our customers and other interested parties are met
  - Activities are managed in line with best practice to control the impact of dust, odour, noise and traffic pollution on local communities
  - Working environments, work equipment and systems of work are safe and without risk to health, safety or the environment
  - Adequate information, instruction, training and supervision are provided to ensure that target service levels and contractual needs are met whilst ensuring the safety of employees, customers and others

- Involving and consulting with employees on matters affecting their health and safety and the environment at business unit and site level Health & Safety/Environmental Forums which review, prioritise and co-ordinate the implementation of significant recommendations arising from safety monitoring, employee consultation and risk assessment programmes to ensure continual improvement in safety and environmental performance

- Raising the awareness of all our employees in order that the benefits of meeting QHSE objectives are understood

- Ensuring all employees are made aware of and understand the IMS policy, procedures and supporting documentation, through training and provision of information. Compliance is confirmed as a result of formal internal audits and at management review, which is conducted at least once a year.

This policy is publicly available to all interested parties and is reviewed periodically to take account of applicable local, statutory, regulatory and customer requirements and any changes in work activity.

Signed: Ken Munro  
Date: 25th April 2018

Ken Munro
Chief Executive Officer